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ADDITIONAL WEB CONTENT

This Report is supported on the web with additional environmental, social and financial performance data and more detailed information on our approach to sustainable development and related issues.

Web links on each page show where to find this information.

“VOICES”

Members of the communities affected by our operations, and staff working at them, have provided their views on our performance at key locations. External experts have done the same on selected environmental and social issues. These uncensored assessments can be found in the “VOICES” boxes.

KEY PERFORMANCE INDICATORS

We have key performance indicators to enable us to track our performance and help us better manage efforts across our operations for these key global environmental and social impacts.

DON'T JUST TAKE OUR WORD FOR IT

Again this year, a review committee of external experts on the issues discussed has used the principles of the AA1000 Assurance Standard to evaluate the balance, completeness and responsiveness of this report (pages 38–39).

GRI

We continue to report in accordance with the Global Reporting Initiative's guidelines. We have made changes to adapt to the new G3 guidelines issued in October 2006. Full information on our use of GRI is available at www.shell.com/gri.

EXTERNAL RECOGNITION



SINCE 1999



FTSE4Good

SINCE 2001

Included in Carbon Disclosure Project's Climate Leadership Index

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